

Transport Center

Frequently asked questions v1.0

1 DOES TRACE SUPPORT US WITH IT COMPLIANCE?

Yes. Whether your organization enforces ITIL, SOX, FDA, ... TRACE will be able to support you with applying to regulatory and industry standards through its extensive reporting and auditing mechanism. Furthermore segregation of duties is enforced through our flexible approval mechanism.

TRACE will lower your overall costs and reduce valuable resource efforts in order to perform internal and regulatory audits.

2 HOW DOES TRACE ENHANCE THE STANDARD SAP CHANGE AND TRANSPORT SYSTEM?

TRACE is an add-on to SAP STMS with the target to safeguard your systems and to optimize overall handling due to a high degree of automation.

TRACE is also a big value add to SAP ChaRM.

3 CAN TRACE PREVENT OBJECT COLLISION TO AVOID OVERTAKERS?

Yes. TRACE is fully suited to prevent object collision, over takers and (referential) dependency errors. Different from various other tools TRACE also captures dependencies within configuration transports.

Overtakers will be a thing of the past, once TRACE is enabled in your SAP environment.

4 CAN TRACE WARN IN CASE OF MISSING OBJECTS?

Yes. Using this feature our customers reduce importing failures significantly. Here an example: In (i.e. data element) is not yet available on the target TRACE shows a warning. The warning contains information about the missing object and the name of transport, which contains the missing object.

5 DOES TRACE SUPPORT MULTIPLE SAP RELEASES AND PRODUCTS WITHIN A SINGLE INSTALLATION?

Yes, with one single central TRACE instance we can serve multiple parallel SAP landscapes and instances. Each remotely connected system or landscape can run a different basis release.

6 CAN I MOVE MULTIPLE TRANSPORTS AT ONCE USING TRACE?

Yes, TRACE comes with a tool to cutover a sequenced list of transports.

7 DOES TRACE HELP ME TO DETERMINE OBJECT DEPENDENCIES BETWEEN TRANSPORTS?

Dump prediction will automatically highlight workbench and configuration dependencies.

8 CAN I FIND THE HISTORY BEHIND A TRANSPORT?

We do track all actions on a transport per system, to enable very detailed auditing. If you deploy TRACE, you will show compliance and prove visibility to every auditor by tracing the full history of every change.

9 CAN I USE MY SERVICE DESK AND/OR CHANGE MANAGEMENT SOLUTION TO CONNECT WITH TRACE?

Yes, enhance the grade of automation of your SAP changes by connecting TRACE to your existing Service Desk or Change Management Solution. Therefore ABAP-Experts offers various enhancement spots within its code in order to allow customer specific plugins. We do have a portfolio of integrations available at various customers.

10 DOES TRACE PROVIDE SEQUENCING FEATURES?

Yes. Based on the analysis TRACE performs to determine dependencies to objects that are included in other transports a sequence of transports can be defined. Additionally TRACE offers an automatic sequencing option.

11 DOES TRACE INCLUDE A ROLLBACK MECHANISM?

Although we safeguard your system by catching issues before they actually happen the latest TRACE version also provides a backup function, which enables us to rollback changes after import, after the damage has been done.

Note we soon also deploy an advanced rollback suite, which allows developers to e.g. temporary revert changes in order to assist emergency production support.

12 IS TRACE ABLE TO MANAGE A LANDSCAPE WITH MANY DIFFERENT SYSTEMS AND CLIENTS?

Absolutely. The so called central instance of TRACE is able to manage all system lines within your landscape within one GUI Transaction.

13 HOW LONG DOES IT TAKE TO IMPLEMENT TRACE?

An average setup for a 3 to 4 tier system takes approximately one day. A Proof of Concept installation, inclusive a review of your transport procedures, takes between 1 to 5 days, depending upon system complexity.

14 DOES TRACE SUPPORT ABAP AND NON-ABAP TRANSPORTS?

Whatever gets captured into a SAP R/3 transport and runs through CTS+ can be managed via TRACE.

15 CAN I SEE TRACE PERFORM 'LIVE'?

We offer individual WebEx conferences and live demos. In case of interest please use our contact form and we will get back to you soon.

16 HOW DOES TRACE MEASURE AGAINST ITS COMPETITORS?

We aim on delivering a reliable, flexible and scalable solution safeguarding the SAP transport management to enable our customers on focusing on their projects and key business operations.



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